

Store Policies

These Store Policies set forth and summarize certain information and policies regarding the sale and purchase of TerraGold Plus products through this website. These Store Policies are part of and must be read in conjunction with our **Terms and Conditions and Privacy Policy**.

Refund Policy

During the checkout policy you will be given the complete terms of your purchase, included in those terms is your clear understanding that TerraGold Plus is selling these products containing cannabinoids from hemp. These products have not been evaluated by the FDA. We are committed to being compliant with the FDA and as such, because these products have not been evaluated by the FDA, we make no claims as to extra benefits for products sold on this site. If you decide to purchase TerraGold Plus products, you do so upon your own opinion as to the benefits these products may offer. All unopened products may be returned within 30 days of the original purchase date for a full refund exclusive of shipping costs. Your acceptance of the terms of purchase means you agree to and understand the refund policy.

Damage Due to Freight or Shipping

All of our products are tested for quality, and all shipments are carefully inspected before leaving our warehouse. Upon delivery of your order, please check product carefully to ensure it has not been damaged during shipping. All claims for damaged product must be made with 48 hours of receipt. Please contact us and provide detailed information for any product damaged during shipping within that time. Please include a full description of the damages to the product.

Return Merchandise Authorization (RMA)

Please fill out the Return Request (RMA) form found on the bottom footer of our website and include it in the packaging with your returned product. All requests for refunds or exchanges must contain a filled out and legible RMA form.

Customer Service

Phone: 833-847-5871

Email: info@TerraGoldPlus.com

